



SLM: Cookies, Cakes, Confections LLC

ORDER TERMS & CONDITIONS

- Your payment reserves your event date and is non-refundable or transferable.
- NO refunds will be issued under any circumstances, unless SLM: Cookies, Cakes, Confections LLC chooses to cancel your order and if that is to occur, you will receive only your deposit as a refund within 60 days of the cancellation.
- The date of your final payment is the final date for any changes of amount, style or flavors of the confections.
- Any changes requested after final payment date cannot be guaranteed and may be subject to additional charges.
- If you or your representative elective pick up and set up the confections, you assume all liability and responsibility for the condition of the confections once they leave the possession of SLM: Cookies, Cakes, Confections LLC
- On occasion I will photograph my confections and I reserve the right to use any photographs for display or promotion without compensation to you.
- SLM: Cookies, Cakes, Confections LLC products may contain or come into contact with milk, wheat, nuts, soy, and other allergens. You agree to notify your guests of this risk and hold SLM: Cookies, Cakes, Confections LLC harmless for allergic reactions.
- Performance of this agreement is contingent upon the ability of Sharisse McIntosh to complete the agreement and is subject to labor disputes or strikes, accidents, Acts of God, and other causes beyond our control.

CANCELLATION POLICY

In the event of cancellation, payments and deposits are non-refundable and will NOT be issued under any circumstances. SLM: Cookies, Cakes, Confections LLC does not issue credits for any order or under any circumstances. SLM: Cookies, Cakes, Confections LLC has every right to cancel your order. You will be informed in writing and you will receive your deposit back within 60 days of the cancellation.

COVID CLAUSE

Due to the rising number of Covid-19 cases, if placing an order and the event is cancelled SLM: Cookies, Cakes, Confections LLC require 5-10 days' notice in order for the payment to be refunded within 60 days. If notified within 4 or less days any payments made, including the deposit, are non-refundable and can be credited to a future order or alternate date for the planned event.

In the event I (Sharisse McIntosh) contract Covid-19 the order will have to be cancelled if within 10 days. Please keep in mind, notice may be unexpected and/or last minute. Deposits and/or payments will be refunded within 60 days of the cancellation.

SLM: Cookies, Cakes, Confections, LLC

By: Sharisse McIntosh

Sharisse McIntosh, Owner